

Certificate of Express Mailing



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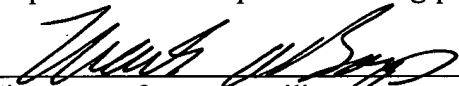
"Express Mail" Mailing Label Number: EJ745196068US
Date of Deposit: 02/29/2000
Ref: Case Docket No.: P3251
First Named Inventor: Igor Neyman, et al.
Serial Number: 08/928,861
Filing Date: 09/12/1997
Title of Case: Improved Call Center Apparatus and Functionality in Telephone

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Request to file a Continued Prosecution Patent Application.
2. Duplicate request to file a Continued Prosecution Patent Application.
3. Preliminary Amendment.
4. Petition for Extension of Time to Respond for 2 months.
5. Check for fees in the amount of 1070.00.
6. Certificate of express mailing.
7. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)


(Signature of person mailing paper or fee)